



CLECO ALTERNATIVE RATE FOR ELECTRICITY RIDER

(1) AVAILABILITY

This Rider Schedule offers a discount to Residential Tariff Customers (those customers taking service under Schedule RS) qualifying as “low income.” The program, called CARE – Cleco Alternative Rate for Electricity, provides for a 25% discount on the fuel portion of the Customer’s bill as calculated under rate schedule RS for all twelve billing months.

This Rider will be closed as of December 31, 2025, but may be renewed through application and approval by the LPSC on a yearly basis.

(2) APPLICATION

Any household whose total yearly income before deductions is 60% of the state median income, which is the criteria followed by the Federal Government’s Low Income Home Energy Assistance Program (LIHEAP), may qualify.

Louisiana’s Community Action Program agencies will process applications for the CARE program beginning in October of the year previous to application and continuing through May of the following year. Customers who have qualified for LIHEAP assistance during this period will automatically qualify for the CARE program. Agencies will require other Cleco Power Customers to provide proof of income using traditionally-accepted documentation. Customers will be required to qualify each year.