



TOUCH PROGRAM (Time - Of- Use - Choice- Experimental Pilot)

(1) AVAILABILITY

Service under this pilot schedule (TP) is available to customers eligible for Rate Schedule RS (Residential Service), and Rate Schedule GS (General Service). Company reserves the right to limit eligibility in the TOUCH Program to address certain logistical and operational restrictions. This Schedule will be closed to new customers as of December 31, 2024, but may be renewed through application and approval by the LPSC on an annual basis.

(2) APPLICATION

This schedule is applicable to service furnished as an alternative to Rate Schedule RS and Rate Schedule GS. This schedule shall only be applicable to those Rate Schedule GS customers that receive service at a secondary supply voltage. This service shall not be shared or resold. All other provisions as set forth in the Customer's original rate schedule (either RS or GS) shall remain applicable except as specified herein.

(3) EQUIPMENT REQUIREMENTS

An Advanced Metering Infrastructure (AMI) style meter with full communication capabilities is required for participation.

(4) NET MONTHLY RATE

(a) CUSTOMER CHARGE:

| | <u>Residential</u> | Non-Demand <u>General Service</u> | Demand <u>General Service</u> |
|--|--------------------|--------------------------------------|----------------------------------|
| | \$10.00 | \$15.00 | N/A |

(b) Plus ENERGY CHARGE per kWh:

| | <u>Residential</u> | Non-Demand <u>General Service</u> | Demand <u>General Service</u> |
|----------------|--------------------|--------------------------------------|----------------------------------|
| Off-Peak Hours | \$0.05200 | \$0.06800 | N/A |
| On-Peak Hours | \$0.19000 | \$0.20000 | N/A |

- **On-Peak Hours** are defined as the 6 hour period (1pm to 7pm) during weekdays for the calendar time period of May 1 through September 30 excluding the holidays of Memorial Day, Independence Day, and Labor Day;
- **Off-Peak Hours** are defined as all other hours throughout the eligibility period.



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(c) Plus **DEMAND CHARGE per kW:**

| <u>Residential</u> | <u>Non-Demand General Service</u> | <u>Demand General Service</u> |
|--------------------|---------------------------------------|-----------------------------------|
| N/A | N/A | N/A |

- (d) Plus **Fuel Cost Adjustment** as determined under Adjustment Clause FA
- (e) Plus **Environmental Cost Adjustment** as determined under Adjustment Clause EA.
- (f) Plus **Facilities Charges**, if applicable.
- (g) Plus **Storm Restoration Cost Adjustment** as determined under Adjustment Clause SRCA.
- (h) Plus **Surcredit Adjustment** as determined under Adjustment Clause SC.
- (i) Plus **Infrastructure & Incremental Costs Recovery Adjustment** as determined under Rider IICR.
- (j) Plus **Energy Efficiency Charge** as determined under Rider EE.
- (k) Plus **Cleco Alternative Rate for Electricity** fuel discounts as determined under Rider CARE, if applicable.
- (l) Plus 50% of the applicable FRANCHISE FEE for electric service within the incorporated limits of a City which assesses a municipal franchise fee as per LPSC Order No. R-27859. Such portions of the municipal franchise fee shall be added to and separately stated on the monthly electric bill for each applicable Customer located within the incorporated limits of that City.
- (m) Plus the proportionate part of any **new tax or increased rate of tax**, or governmental imposition (except state, parish, city and special district ad valorem taxes and any income taxes) levied or assessed against the Company or upon its electric business, as the result of any new or amended laws that may become effective and operative after **January 1, 1986**.

(5) **MINIMUM MONTHLY CHARGE**

The Customer Charge plus an applicable Energy Charge plus any applicable Facilities Charge plus Fuel Cost Adjustment Clause FA plus Environmental Cost Adjustment EA plus any applicable Storm Restoration Cost Adjustment plus any applicable Surcredit Adjustment plus Infrastructure & Incremental Costs Recovery Adjustment as determined under Rider IICR plus Energy Efficiency Charge as determined under Rider EE plus any applicable Franchise Fee but not less than the minimum charge specified in the Agreement for Electric Service.



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(6) SERVICE PERIOD

Service under this Rate Schedule will commence upon the beginning of the Customer's billing period in the calendar month designated in the TOUCH Terms and Conditions and will continue until the end of the billing period within the same month one year later.

(7) PAYMENT

Bills for service furnished hereunder shall be rendered Net and Gross. The Net Bill is due when rendered and if not paid within 20 days the Gross Bill becomes due. The Gross Bill is the Net Bill **plus** 3% of the Net Bill.

(8) TERMS AND CONDITIONS

Service furnished under this schedule is subject to the Company's Standard Terms and Conditions for Electric Service and to all applicable rider schedules and adjustment clauses.