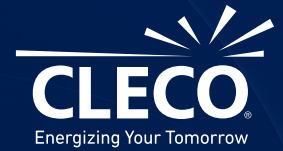


ENERGY MATTERS



NOVEMBER - DECEMBER 2024

Reliability energizes us.

The only utility to meet Louisiana reliability standards for 25 years.



Cleco volunteers prepare and serve lunch at St. Joseph Diner

Cleco volunteers spent the day preparing and serving tray lunches at St. Joseph Diner in Lafayette as part of Cleco's Done in a Day program.



St. Joseph Diner is a program of Catholic Charities of Acadiana. It provides breakfast, lunch and dinner seven days a week to those experiencing hunger.

Through the Done in a Day program, Cleco employees volunteer with Louisiana nonprofits or other areas of the community in need who request assistance with a project that can be completed in one day or a few hours.

The coziest deals of the year are here

'Tis the season to save energy and money with instant rebates and manufacturer discounts on energy-efficient items for your home! ClecoMarketplace.com, the company's online energy store, is offering residential customers discounts on smart thermostats from brands like Nest, ecobee and Sensi throughout November and December.



Other discounted items include indoor water savers, advanced power strips and standard LEDs.

Visit www.ClecoMarketplace.com for holiday savings!



Scan the QR code to shop the Cleco Marketplace

Together we are resilient

On Wednesday, Sept. 11, 2024, Cleco's service area was impacted by Hurricane Francine, a Category 2 Hurricane that left 37,000 customers without power. The company's response included clearing trees from powerlines, replacing broken poles, repairing transformers, replacing downed wire and restoring power to all customers by Saturday, Sept. 14.

Louisiana is no stranger to hurricanes, and each storm provides unique challenges. At Cleco, we face those challenges head-on. We are proud of our Cleco team and contractors.

And we thank our customers for their patience during the restoration period and for the outpouring of thanks to our crews for their hard work. It's an honor to serve our community. Together we are resilient.



Resilient.

- ✓ Our customers
- ✓ Our communities
- ✓ Our employees

Thank You!



Cleco's Energy Emergency Deferred Billing Program allows some customers to defer an excess portion of their bill for several months during an energy emergency declared by the Louisiana Public Service Commission. Customers must meet certain eligibility requirements in order to qualify for the program and must re-qualify every two years. For eligibility requirements and enrollment information, visit www.cleco.com, call 1-800-622-6537 or visit your nearest Cleco customer service office.